



Manual: Human Resources	Policy Number: AODA-4
Section: AODA	Policy Name: Customer Feedback Form
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Effective Date: January 22, 2018	Revised: December 6, 2023

AODA – Accessibility Standards for Customer Service Record of Customer Feedback Form

Thank you for visiting Finlandia Village. We value all of our customers and strive to meet everyone's needs.

Please tell us the date and location of your visit:

Date: _____ Location: _____

1. Were you satisfied with the customer service we provided you? (Please indicate your response(s) checking the boxes that apply).

<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Somewhat
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Comments

2. Was our customer service provided to you in an accessible manner?

<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Somewhat
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Comments

3. Did you experience any problems accessing our goods and services?

<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Somewhat
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Comments

Finlandia Village



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Contact Information (optional)

Name: _____ Phone: _____

Email: _____

Thank you,

Management